



Loan Application Processing

UiBank would handle their loan applications, these debt products can help you get over a financial hump, cover an unexpected expense, pay down debt faster or make a big-ticket purchase.

Table of Contents

| | |
|---|-----------|
| Process Definition Document | 0 |
| Table of Contents..... | 1 |
| I. Introduction | 1 |
| I.1 Purpose of the document..... | 1 |
| I.2 Objectives | 1 |
| I.3 Process key contact..... | 1 |
| I.4 Minimum Pre-requisites for automation..... | 2 |
| II. As-Is process description..... | 3 |
| II.1 Process Overview | 3 |
| II.2. Applications used in the process | 4 |
| II.3 As-Is Process map..... | 4 |
| II.4 Process statistics..... | 5 |
| II.5 Detailed As-Is Process Actions | 6 |
| III. To-Be Process Description..... | 15 |
| III.1 To-Be Detailed Process Map | 15 |
| III.2 Parallel Initiatives/ Overlap (if applicable) | 15 |
| III.3 In Scope of RPA..... | 15 |
| III.4 Out of Scope of RPA | 17 |
| III.5 Business Exceptions Handling | 17 |
| III.6 Application Error and Exception Handling | 18 |
| III.7 Reporting..... | 20 |
| IV. Other Observations | 20 |
| V. Additional sources of process documentation | 21 |

I. Introduction

I.1 Purpose of the document

The Process Definition Document outlines the business process chosen for automation using UiPath Robotic Process Automation (RPA) technology.

A personal loan through a traditional bank, credit union or online lender is worth considering. These unsecured debt products can help you get over a financial hump, cover an unexpected expense, pay down debt faster or make a big-ticket purchase.

There are several types of personal loans to choose from, including debt consolidation loans, home improvement loans, medical loans and wedding loans. Although the application process is relatively simple, you should know what to expect beforehand to avoid any surprises.

Before you begin the process of applying for a personal loan, gather all the documents and information you need along the way. Doing so will allow you to move through each step of the process efficiently and get your funds as quickly as possible.

I.2 Objectives

The business objectives and benefits expected by the Business Process Owner after automation of the selected business process are:

- Reduce processing time per item by 80%
- Better Monitoring of the overall activity by using the logs provided by the robots.

I.3 Process key contact

The specifications document includes concise and complete requirements of the business process and it is built based on the inputs provided by the **process Subject Matter Expert (SME)/ Process Owner**.

The **Process Owner** is expected **to review it and provide signoff for accuracy** and completion of the actions, context, impact and a set of process exceptions. The details are to be included in the table below.

| Role | Name | Contact details (email, phone number) | Notes |
|---------------|-------------|--|-------|
| Process Owner | Mukesh Kala | mailmukeshkala@gmail.com | |
| SME | John Smith | John@abcd.com | |

I.4 Minimum Pre-requisites for automation

1. A filled in Process Definition Document
2. Test Data to support development.
3. User access and creation of user accounts (licenses, permissions, restrictions to create accounts for robots).
4. Input Excel Available.
5. Proper Email Received and Downloaded

II. As-Is process description

II.1 Process Overview

General information about the process selected for RPA prior to automation.

| # | Item | Description |
|----|---|---|
| 1 | Process full name | Loan Application Processing |
| 2 | Process Area | Banking |
| 3 | Department | Loan |
| 4 | Process short description (operation, activity, outcome) | UiBank would handle their loan applications, these debt products can help you get over a financial hump, cover an unexpected expense, pay down debt faster or make a big-ticket purchase. |
| 5 | Role(s) required for performing the process | Loan Officer |
| 6 | Process schedule and frequency | Weekly |
| 7 | # of items processed /reference period | 100 - 300 |
| 8 | Process execution time | 15 Min Per Transaction |
| 9 | Peak period (s) | Last Working Day of Month |
| 10 | Transaction Volume During Peak period | 250+ |
| 11 | Total # of FTEs supporting this activity | 3 |
| 12 | Expected increase of volume in the next reference period | NA |
| 13 | Level of exception rate | NA |
| 14 | Input data | Email, CSV |
| 15 | Output data | Excel , Summary Email |

*Add more rows to the table to include relevant data for the automation process. No fields should be left empty. Use "n/a" for the items that don't apply to the selected business process.

II.2. Applications used in the process

The table includes a comprehensive list of all the applications that are used as part of the process to be automated to perform the given actions in the flow.

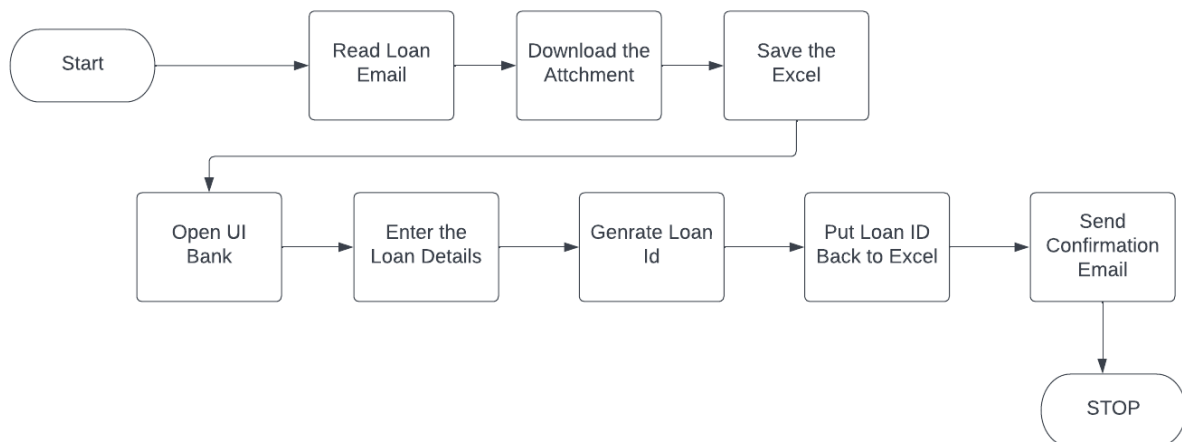
| # | Application name & version | System Language | Thin/Thick Client | Environment/ Access method | Comments |
|----|---|-----------------|-------------------|----------------------------|----------|
| 1. | Microsoft Edge 107.0.1418.35 (Official build) (64-bit) | English | Thick | Read Write | |
| 2. | Microsoft Excel Version 2210(Build 15726.20174) | English | Thick | Read Write | |

*Add more rows to the table to include the complete list of applications.

II.3 As-Is Process map

High Level As-Is Process Map:

This chapter depicts the As-Is business process at a High Level to enable developers to have a high-level understanding of the current process.



II.4 Process statistics

High level statistics - 1 Transaction

| Processes | Windows | Action s | Mouse clicks | Keys pressed | Text entries | Hotkeys used | Time |
|-----------|---------|-------------|-----------------|-----------------|-----------------|-----------------|--------|
| 3 | 5 | 48 | 28 | 0 | 0 | 11 | 15 min |

Detailed statistics

| Window name | Mouse Clicks | Text entries | Keys pressed |
|------------------------------------|--------------|--------------|--------------|
| LoanApplication | 1 | 0 | 0 |
| | 6 | 0 | 0 |
| LoanData.csv - Excel | 8 | 0 | 0 |
| UiBank - Personal - Microsoft Edge | 12 | 0 | 0 |
| Email | 1 | 0 | 0 |

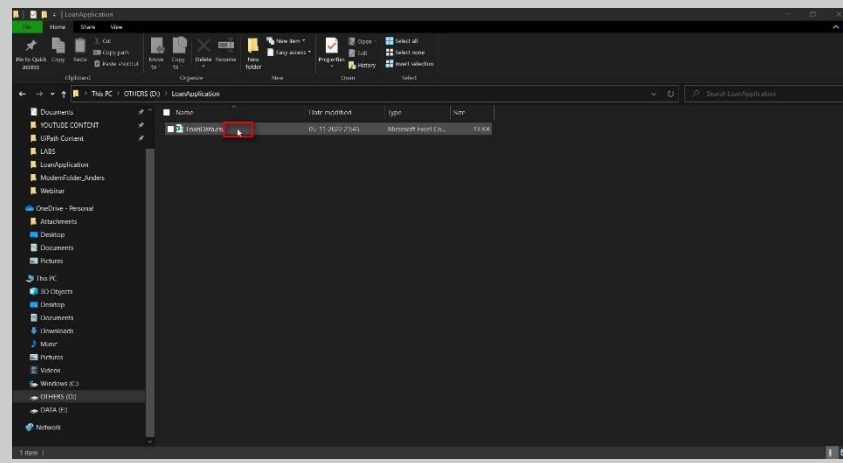
II.5 Detailed As-Is Process Actions

1. LoanApplication

1.1 Open Email

Download and Save the Attachment

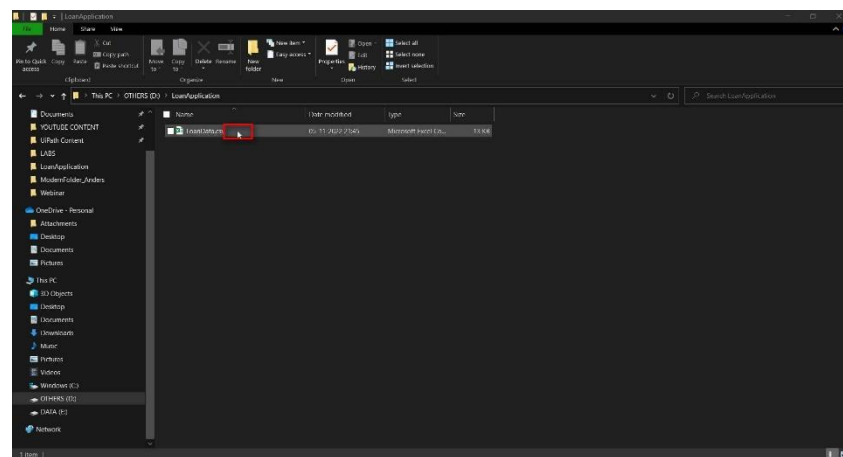
Est. time: 0.4 sec.



Action: Right Click Save

1.2 Open Excel

Est. time: 0.4 sec.



Action: Double Click

2. LoanData.csv - Excel

Est. time: 6.0 sec.

2.1

Est. time: 5.6 sec.

Action: Click

| Y | Z | D | E | F | G | H | I | J | K | L | M | N |
|-----------|--------------------------------|------------|-----------------|-----|---------------------------------------|----------------|--------|----------------------------|------------|------|--------------|--------|
| GivenName | EmailAddress | CCType | CCNumber | Age | Occupation | Telephone | Number | City | LoanAmount | Term | YearlyIncome | Status |
| Abraham | AbrahamValverde@guar.com | MasterCard | 540213322307080 | 85 | Operational meteorologist | 07221 43 51 88 | | Baden-Baden | 78534 | 3 | 58333 | |
| Tammy | TammyEaddy@fleckens.hu | MasterCard | 538782700949070 | 40 | Hospice nurse | 08053 71 96 14 | | Eisenhausen | 82067 | 8 | 49507 | |
| Elliot | ElliotMcNard@fleckens.hu | MasterCard | 520543229525080 | 25 | Employee welfare manager | 02524 67 05 11 | | Frankfurt-Eilm | 53304 | 3 | 66520 | |
| Jeremy | JeremyAngus@journapide.com | MasterCard | 551891730266750 | 54 | U.S. deputy marshal | 0911 70 12 89 | | Hilzingen | 90277 | 1 | 99158 | |
| Cindy | CindyMay@journapide.com | MasterCard | 54450810037490 | 22 | Architect | 08441 63 52 41 | | Schweinfurth | 82095 | 10 | 81471 | |
| Charles | CharlesMcNard@journapide.com | MasterCard | 554263846318040 | 58 | Endurocar handling expert | 0905 52 44 89 | | Wilmberg | 91065 | 8 | 11574 | |
| Theresa | TheresaMcNard@journapide.com | Visa | 448502884683830 | 81 | Head hunter | 03571 52 05 | | Bad Muenst | 2951 | 12 | 55241 | |
| James | JamesMcNard@journapide.com | Visa | 482324185214580 | 58 | Pipefitter | 07621 13 05 26 | | Lörrach-Tüllingen | 79541 | 7 | 89571 | |
| Elmer | ElmerSchwenn@fleckens.hu | Visa | 652053076515420 | 62 | Building inspector | 07521 14 62 51 | | Hergatz | 88015 | 4 | 89789 | |
| Linda | LindaMurphy@journapide.com | MasterCard | 553672928195700 | 65 | Payroll clerk | 01581 28 12 82 | | Bad Seydlitz | 23785 | 1 | 35611 | |
| Frances | FrancesDeusch@fleckens.hu | MasterCard | 520894695622200 | 67 | Immigration inspector | 07221 13 67 05 | | Flurheim-Nordoststadt | 75175 | 5 | 35515 | |
| Dylan | DylanMcNard@journapide.com | MasterCard | 521485222302820 | 85 | Maintenance technician | 03782 49 69 | | Mansfeld | 6338 | 8 | 38187 | |
| Robert | RobertMcNard@journapide.com | Visa | 448553308158700 | 40 | Payroll representative | 06524 31 34 67 | | Thallang | 54424 | 14 | 40556 | |
| Brian | BrianMcNard@journapide.com | MasterCard | 511707185108720 | 30 | Commercial photographer | 0289 29 54 36 | | Bergheim | 59392 | 11 | 41357 | |
| Elizabeth | ElizabethMcNard@journapide.com | MasterCard | 516446969440010 | 68 | Personnel analyst | 040 25 36 55 | | Hamburg-Rammbeck Süd | 77805 | 14 | 62419 | |
| John | JohnMcNard@journapide.com | Visa | 476479794766490 | 54 | Training and sports runner | 09271 41 62 75 | | Kalenbach | 91081 | 11 | 61474 | |
| Shonda | ShondaMcNard@journapide.com | Visa | 448262106891140 | 29 | Cooling and freezing equipment tender | 09721 27 14 02 | | Rad-Kirchberg | 91048 | 7 | 61474 | |
| Charles | CharlesMcNard@journapide.com | Visa | 453968491267520 | 54 | Ticket clerk | 05181 26 21 83 | | Schweinfurth | 29640 | 1 | 81001 | |
| Ronald | RonaldMcNard@journapide.com | MasterCard | 547824236443830 | 46 | Card punching machine operator | 03611 53 11 55 | | Nordhausen | 99722 | 12 | 58837 | |
| Nara | NaraMcNard@journapide.com | Visa | 471685510815830 | 60 | Librarian | 079 61 54 16 | | Hallendorf-Trankendach | 71080 | 7 | 68132 | |
| Elbert | ElbertMcNard@journapide.com | Visa | 461882163886220 | 81 | Heat treating equipment tender | 0431 64 02 70 | | Kiel | 24518 | 15 | 49670 | |
| Lena | LenaMcNard@journapide.com | MasterCard | 525478009797870 | 85 | Delivery service truck driver | 06512 36 69 75 | | Schweinfurth | 76889 | 7 | 28518 | |
| Suey | SueyMcNard@journapide.com | MasterCard | 543891448013180 | 78 | Binocular machine sector | 030 78 25 99 | | Berlin-Neukölln-Schöneberg | 12439 | 12 | 71455 | |
| Narcia | NarciaMcNard@journapide.com | MasterCard | 553602923078500 | 29 | Office support secretary | 07209 82 83 95 | | Wustach | 79879 | 10 | 59996 | |
| John | JohnMcNard@journapide.com | MasterCard | 528341254120900 | 29 | Dean | 089 85 27 72 | | München | 80798 | 4 | 54823 | |
| Conetta | ConettaMcNard@journapide.com | Visa | 471685510815830 | 40 | Female control technician | 07209 82 83 95 | | Darmstadt | 94448 | 13 | 10272 | |
| John | JohnMcNard@journapide.com | MasterCard | 547824236443830 | 46 | Card punching machine operator | 03611 53 11 55 | | Nordhausen | 99722 | 12 | 58837 | |

2.2 Press 'Ctrl+c'

Est. time: 0.4 sec.

Action: Hotkey

| Y | Z | D | E | F | G | H | I | J | K | L | M | N |
|-----------|--------------------------------|------------|-----------------|-----|---------------------------------------|----------------|--------|----------------------------|------------|------|--------------|--------|
| GivenName | EmailAddress | CCType | CCNumber | Age | Occupation | Telephone | Number | City | LoanAmount | Term | YearlyIncome | Status |
| Abraham | AbrahamValverde@guar.com | MasterCard | 540213322307080 | 85 | Operational meteorologist | 07221 43 51 88 | | Baden-Baden | 78534 | 3 | 58333 | |
| Tammy | TammyEaddy@fleckens.hu | MasterCard | 538782700949070 | 40 | Hospice nurse | 08053 71 96 14 | | Eisenhausen | 82067 | 8 | 49507 | |
| Elliot | ElliotMcNard@fleckens.hu | MasterCard | 520543229525080 | 25 | Employee welfare manager | 02524 67 05 11 | | Frankfurt-Eilm | 53304 | 3 | 66520 | |
| Jeremy | JeremyAngus@journapide.com | MasterCard | 551891730266750 | 54 | U.S. deputy marshal | 0911 70 12 89 | | Hilzingen | 90277 | 1 | 99158 | |
| Cindy | CindyMay@journapide.com | MasterCard | 54450810037490 | 22 | Architect | 08441 63 52 41 | | Schweinfurth | 82095 | 10 | 81471 | |
| Charles | CharlesMcNard@journapide.com | MasterCard | 554263846318040 | 58 | Endurocar handling expert | 0905 52 44 89 | | Wilmberg | 91065 | 8 | 11574 | |
| Theresa | TheresaMcNard@journapide.com | Visa | 448502884683830 | 81 | Head hunter | 03571 52 05 | | Bad Muenst | 2951 | 12 | 55241 | |
| James | JamesMcNard@journapide.com | Visa | 482324185214580 | 58 | Pipefitter | 07621 13 05 26 | | Lörrach-Tüllingen | 79541 | 7 | 89571 | |
| Elmer | ElmerSchwenn@fleckens.hu | Visa | 652053076515420 | 62 | Building inspector | 07521 14 62 51 | | Hergatz | 88015 | 4 | 89789 | |
| Linda | LindaMurphy@journapide.com | MasterCard | 553672928195700 | 65 | Payroll clerk | 01581 28 12 82 | | Bad Seydlitz | 23785 | 1 | 35611 | |
| Frances | FrancesDeusch@fleckens.hu | MasterCard | 520894695622200 | 67 | Immigration inspector | 07221 13 67 05 | | Flurheim-Nordoststadt | 75175 | 5 | 35515 | |
| Dylan | DylanMcNard@journapide.com | MasterCard | 521485222302820 | 85 | Maintenance technician | 03782 49 69 | | Mansfeld | 6338 | 8 | 38187 | |
| Robert | RobertMcNard@journapide.com | Visa | 448553308158700 | 40 | Payroll representative | 06524 31 34 67 | | Thallang | 54424 | 14 | 40556 | |
| Brian | BrianMcNard@journapide.com | MasterCard | 511707185108720 | 30 | Commercial photographer | 0289 29 54 36 | | Bergheim | 59392 | 11 | 41357 | |
| Elizabeth | ElizabethMcNard@journapide.com | MasterCard | 516446969440010 | 68 | Personnel analyst | 040 25 36 55 | | Hamburg-Rammbeck Süd | 77805 | 14 | 62419 | |
| John | JohnMcNard@journapide.com | Visa | 476479794766490 | 54 | Training and sports runner | 09271 41 62 75 | | Kalenbach | 91081 | 11 | 61474 | |
| Shonda | ShondaMcNard@journapide.com | Visa | 448262106891140 | 29 | Cooling and freezing equipment tender | 09721 27 14 02 | | Rad-Kirchberg | 91048 | 7 | 61474 | |
| Charles | CharlesMcNard@journapide.com | Visa | 453968491267520 | 54 | Ticket clerk | 05181 26 21 83 | | Schweinfurth | 29640 | 1 | 81001 | |
| Ronald | RonaldMcNard@journapide.com | MasterCard | 547824236443830 | 46 | Card punching machine operator | 03611 53 11 55 | | Nordhausen | 99722 | 12 | 58837 | |
| Nara | NaraMcNard@journapide.com | Visa | 471685510815830 | 60 | Librarian | 079 61 54 16 | | Hallendorf-Trankendach | 71080 | 7 | 68132 | |
| Elbert | ElbertMcNard@journapide.com | Visa | 461882163886220 | 81 | Heat treating equipment tender | 0431 64 02 70 | | Kiel | 24518 | 15 | 49670 | |
| Lena | LenaMcNard@journapide.com | MasterCard | 525478009797870 | 85 | Delivery service truck driver | 06512 36 69 75 | | Schweinfurth | 76889 | 7 | 28518 | |
| Suey | SueyMcNard@journapide.com | MasterCard | 543891448013180 | 78 | Binocular machine sector | 030 78 25 99 | | Berlin-Neukölln-Schöneberg | 12439 | 12 | 71455 | |
| Narcia | NarciaMcNard@journapide.com | MasterCard | 553602923078500 | 29 | Office support secretary | 07209 82 83 95 | | Wustach | 79879 | 10 | 59996 | |
| John | JohnMcNard@journapide.com | MasterCard | 528341254120900 | 29 | Dean | 089 85 27 72 | | München | 80798 | 4 | 54823 | |
| Conetta | ConettaMcNard@journapide.com | Visa | 471685510815830 | 40 | Female control technician | 07209 82 83 95 | | Darmstadt | 94448 | 13 | 10272 | |
| John | JohnMcNard@journapide.com | MasterCard | 547824236443830 | 46 | Card punching machine operator | 03611 53 11 55 | | Nordhausen | 99722 | 12 | 58837 | |

2.3 Press 'Alt+Tab'

Est. time: 0.1 sec.

Action: Special Key

| S | C | D | E | F | G | H | I | J | K | L | M | N | O | P |
|-------------|-------------------------------|------------|------------------|-----|---------------------------------------|-----------------|-------------------------|------------|------|--------------|---|---|---|---|
| Name | EmailAddress | CType | CNumber | Age | Occupation | TelephoneNumber | City | LoanAmount | Term | YearlyIncome | | | | |
| 1. Abraham | AbrahamValverde@gmail.com | MasterCard | 5402433823270790 | 85 | Operational meteorologist | 07221 43 51 39 | Baden-Baden | 78534 | 3 | 59333 | | | | |
| 2. Tannay | TannayEddy@fleckens.hu | MasterCard | 538782700490070 | 40 | Hospice nurse | 08453 71 86 14 | Eisenhausen | 82067 | 8 | 49507 | | | | |
| 3. Elliott | ElliottNorman@fleckens.hu | MasterCard | 538543292250980 | 25 | Employee welfare manager | 05254 67 05 11 | Friedrich Elsen | 33104 | 3 | 66520 | | | | |
| 4. Jeremy | JeremyLang@gmail.com | MasterCard | 503891736067790 | 54 | U.S. deputy marshal | 0911 02 13 89 | Nürnberg | 90277 | 1 | 19156 | | | | |
| 5. Cindy | CindyLang@gmail.com | MasterCard | 5449089696937990 | 77 | Architect | 08641 14 57 47 | Schwarzenkirchen | 80799 | 10 | 85471 | | | | |
| 6. Charles | CharlesMcKenry@compuserve.com | MasterCard | 544263846518040 | 58 | Endivace handling expert | 0915 37 44 91 | Wienburg | 91045 | 8 | 15374 | | | | |
| 7. Theresa | TheresaMcKee@compuserve.com | Visa | 4485608460181800 | 81 | Head hunter | 05271 50 05 | Bad Mautach | 2951 | 12 | 52541 | | | | |
| 8. James | JamesMoore@compuserve.com | Visa | 4829243850244380 | 58 | Pipefitter | 07621 13 05 26 | Lörsach Tüllingen | 79541 | 7 | 89571 | | | | |
| 9. Ethel | EthelSchwennert@netnet.com | Visa | 453253076151230 | 62 | Building inspector | 07521 14 42 51 | Herritz | 88145 | 4 | 89788 | | | | |
| 10. Linda | LindaMcMurry@compuserve.com | MasterCard | 5536372929295700 | 65 | Payroll clerk | 01551 28 12 82 | Dad Taylor | 23785 | 1 | 25611 | | | | |
| 11. Frances | FrancesDennis@netnet.com | MasterCard | 520889169562200 | 67 | Immigration inspector | 0721 13 47 05 | Pforzheim Nordoststadt | 75179 | 5 | 25515 | | | | |
| 12. Bryan | BryanRanier@compuserve.com | MasterCard | 5314852122188270 | 85 | Maintenance technician | 03192 47 49 | Mansfeld | 6338 | 8 | 28187 | | | | |
| 13. Robert | RobertVernon@netnet.com | Visa | 448553308386790 | 40 | Payroll representative | 06504 31 34 47 | Thalburg | 54424 | 14 | 40556 | | | | |
| 14. Brian | BrianMcKenry@compuserve.com | MasterCard | 511301381087770 | 30 | Commercial photographer | 02389 29 94 16 | Bergheim | 59192 | 11 | 41507 | | | | |
| 15. Hilda | HildaMcKenry@compuserve.com | MasterCard | 516446989646430 | 58 | Personnel analyst | 0480 25 36 45 | Homburg Barmbeck Süd | 77895 | 14 | 12411 | | | | |
| 16. John | JohnMcKenry@compuserve.com | Visa | 454679794766890 | 54 | Swimming and sports master | 09221 61 62 75 | Kalenbach | 91881 | 11 | 75174 | | | | |
| 17. Rhonda | RhondaMcKenry@compuserve.com | Visa | 4484046310491540 | 29 | Cooling and freezing equipment tender | 0911 27 74 02 | Rod Kirschen | 91045 | 2 | 15375 | | | | |
| 18. Chester | ChesterMcKenry@compuserve.com | Visa | 453064413161510 | 54 | Chief clerk | 05203 36 12 83 | Schwenningen | 29642 | 1 | 81881 | | | | |
| 19. Ronald | RonaldMcKenry@compuserve.com | MasterCard | 547824236643860 | 46 | Card punching machine operator | 03621 53 11 55 | Nordhausen | 69722 | 12 | 58837 | | | | |
| 20. Kara | KaraCapps@compuserve.com | Visa | 471605511285190 | 60 | Usher | 079 61 56 46 | Hallbrunn Frankendach | 71080 | 7 | 88132 | | | | |
| 21. Cheryl | CherylRoberts@netnet.com | Visa | 451681162586230 | 81 | New hearing equipment tender | 0153 61 02 70 | Kiel | 21218 | 15 | 19670 | | | | |
| 22. Lena | LenaCoke@compuserve.com | MasterCard | 52578909078070 | 85 | Delivery service truck driver | 06342 36 69 75 | Schweigen | 76880 | 7 | 28518 | | | | |
| 23. Stacy | StacyMoore@netnet.com | MasterCard | 5412854488235480 | 78 | Brickery machine setter | 030 78 25 30 | Berlin Niederschönweide | 12439 | 12 | 74655 | | | | |
| 24. Narda | NardaMcKenry@compuserve.com | MasterCard | 558309233078000 | 29 | Office support secretary | 0779 62 83 95 | Wulach | 79878 | 10 | 59996 | | | | |
| 25. John | JohnMcKenry@compuserve.com | MasterCard | 538451254130500 | 29 | Dean | 089 85 27 72 | München | 80798 | 4 | 54823 | | | | |
| 26. Corolla | CorollaLang@compuserve.com | Visa | 4716481978116700 | 40 | Transfer control technician | 07245 36 47 79 | Hammerstein | 76448 | 11 | 70027 | | | | |
| 27. John | JohnMcKenry@compuserve.com | MasterCard | 516446989646430 | 58 | Personnel analyst | 0480 25 36 45 | Homburg Barmbeck Süd | 77895 | 14 | 12411 | | | | |

3. Sequence

3.1

Est. time: 1.9 sec.

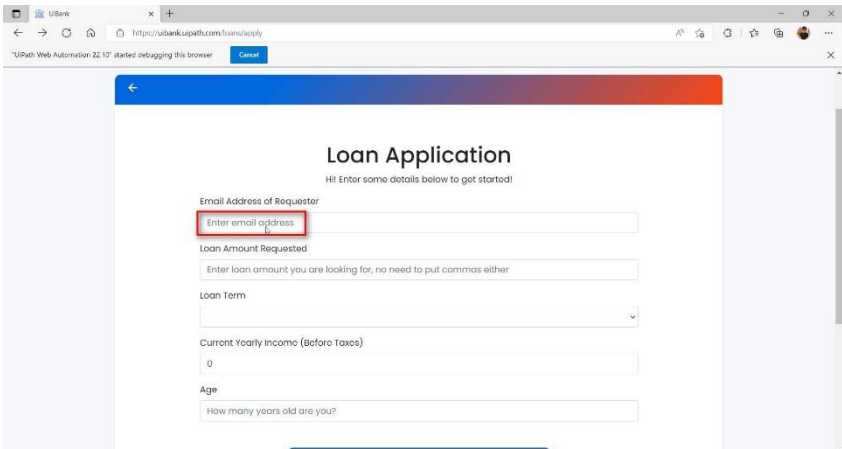
Action: Click



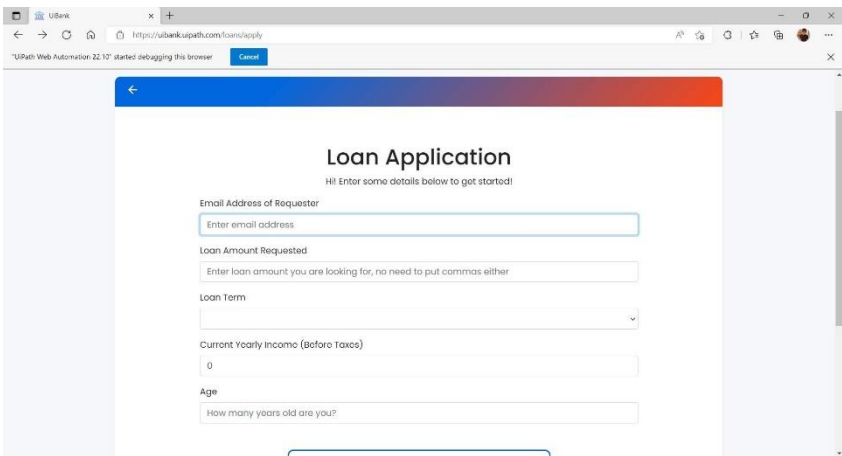
4. UiBank - Personal - Microsoft Edge

Est. time: 4.3 sec.

4.1

| | |
|--|----------------------------|
| | Est. time: 2.4 sec. |
|  | Action: Click |

4.2 Press 'Ctrl+v'

| | |
|--|----------------------------|
| | Est. time: 0.3 sec. |
|  | Action: Hotkey |

4.3

Est. time: 1.5 sec.

Action: Click

UPath Web Automation 22.12 started debugging this browser

Cancel

Loan Application

Hi! Enter some details below to get started!

Email Address of Requester
AbrahamKValverde@gustr.com

Loan Amount Requested
Enter loan amount you are looking for, no need to put commas either

Loan Term

Current Yearly Income (Before Taxes)
0

Age
How many years old are you?

4.4 Press 'Alt+Tab'

Est. time: 0.1 sec.

Action: Special Key

UPath Web Automation 22.12 started debugging this browser

Cancel

Loan Application

Hi! Enter some details below to get started!

Email Address of Requester
AbrahamKValverde@gustr.com

Loan Amount Requested
Enter loan amount you are looking for, no need to put commas either

Loan Term

Current Yearly Income (Before Taxes)
0

Age
How many years old are you?

5. Sequence

Est. time: 1.4 sec.

5.1

Est. time: 1.4 sec.

Action: Click

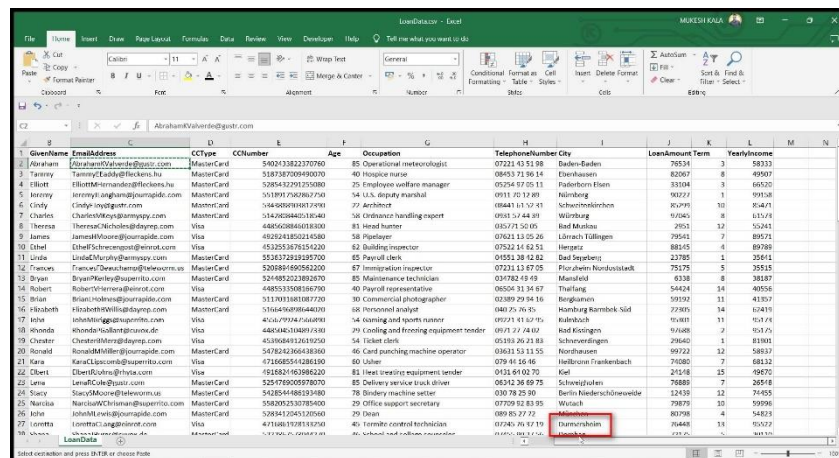
6. LoanData.csv - Excel

Est. time: 1.2 sec.

6.1

Est. time: 1.2 sec.

Action: Click

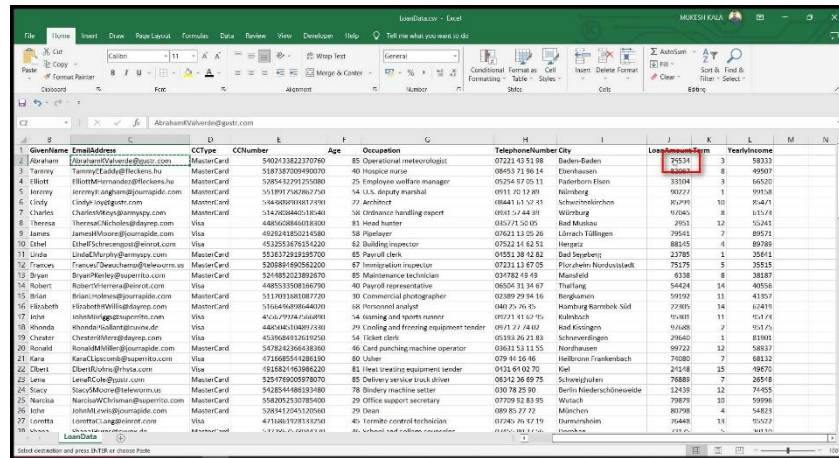


| | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
|----|-----------|-------------------------------|------------|--------------------|-----|---------------------------------------|-----------------|-------------------------|------------|------|--------------|---|---|---|
| | GivenName | EmailAddress | CCType | CCNumber | Age | Occupation | TelephoneNumber | City | LoanAmount | Term | YearlyIncome | | | |
| 1 | Abraham | AbrahamVaherde@gmx.com | MasterCard | 5402133822370760 | 85 | Operational meteorologist | 07221 43 51 88 | Baden-Baden | 79534 | 3 | 58333 | | | |
| 2 | Tammy | TammyEckhoff@fleckens.hu | MasterCard | 5387870094000310 | 40 | Hospital nurse | 08453 71 50 14 | Overhagen | 82067 | 8 | 49907 | | | |
| 3 | Elliot | ElliotMcMannan@fleckens.hu | MasterCard | 5285432291250880 | 25 | Employee welfare manager | 05254 57 05 11 | Padborn Elsen | 33104 | 3 | 66520 | | | |
| 4 | Jeremy | JeremyTangan@compuserve.com | MasterCard | 551895 730762 7340 | 54 | U.S. deputy marshal | 0911 20 12 89 | Hainburg | 90227 | 1 | 99158 | | | |
| 5 | Cindy | CindyLing@compuserve.com | MasterCard | 54490809087 1783 | 77 | Architect | 08441 13 17 41 | Schweinsbrunn | 80495 | 10 | 85471 | | | |
| 6 | Charles | CharlesMcKenny@compuserve.com | MasterCard | 5542408440330483 | 56 | Christianity handling expert | 09151 54 44 93 | Wittsburg | 91045 | 8 | 63578 | | | |
| 7 | Theresa | TheresaMcNolten@daymp.com | Visa | 4485028440330483 | 81 | Head hunter | 035171 52 05 | Erd Muehlen | 2901 | 12 | 55241 | | | |
| 8 | Janeen | JaneenMcNolten@daymp.com | Visa | 4532418522145480 | 58 | Pipefitter | 07621 13 05 26 | Löwenich Tellingen | 79561 | 7 | 89571 | | | |
| 9 | Edith | EdithSchneppert@winet.com | MasterCard | 4532536761542420 | 62 | Building inspector | 07522 14 82 51 | Hempert | 88145 | 4 | 89788 | | | |
| 10 | Uriah | UriahMcNolten@daymp.com | MasterCard | 5518372929297500 | 85 | Payroll clerk | 01551 28 12 82 | Bad Segeberg | 23785 | 1 | 25611 | | | |
| 11 | Thomas | ThomasMcNolten@winet.com | MasterCard | 5201881665621020 | 87 | Inspection technician | 07211 13 87 05 | Pöschel Nordstorf | 75175 | 5 | 35515 | | | |
| 12 | Bryan | BryanMcNolten@winet.com | MasterCard | 5214821221882070 | 85 | Maintenance technician | 034782 49 49 | Mansfeld | 6338 | 8 | 38187 | | | |
| 13 | Robert | RobertMcNolten@winet.com | Visa | 4485021508269790 | 40 | Payroll representative | 08524 31 54 57 | Thulung | 54424 | 14 | 40556 | | | |
| 14 | Brian | BrianMcNolten@winet.com | MasterCard | 5113013403887720 | 39 | Commercial photographer | 02389 29 54 16 | Bergheim | 59352 | 11 | 41357 | | | |
| 15 | Elizabeth | ElizabethMcNolten@winet.com | MasterCard | 516494989444000 | 58 | Personnel analyst | 040 75 25 55 | Hamburg Rammelsbühl | 77385 | 14 | 62419 | | | |
| 16 | John | JohnMcNolten@winet.com | Visa | 4514179144444444 | 54 | Training and sports manager | 09721 11 17 15 | Kalkbühl | 91481 | 11 | 62178 | | | |
| 17 | Shonda | ShondaMcNolten@winet.com | Visa | 4485021508269790 | 29 | Cooling and freezing equipment tender | 09171 27 14 02 | Bad Kissingen | 91488 | 2 | 65175 | | | |
| 18 | Charles | CharlesMcNolten@winet.com | MasterCard | 4532536761542420 | 54 | Ticket clerk | 05183 26 21 83 | Schönverdingen | 29640 | 1 | 81001 | | | |
| 19 | Ronald | RonaldMcNolten@winet.com | MasterCard | 5478232364338360 | 46 | Card punching machine operator | 03631 13 11 15 | Nordthausen | 99722 | 12 | 58837 | | | |
| 20 | Kara | KaraMcNolten@winet.com | Visa | 471605514288180 | 60 | Librarian | 079 61 56 66 | Hallbrunn Frankenhain | 76080 | 7 | 68132 | | | |
| 21 | Clara | ClaraMcNolten@winet.com | Visa | 4532536761542420 | 81 | Text treating equipment tender | 0431 64 02 70 | Kiel | 24518 | 15 | 49670 | | | |
| 22 | Lena | LenaMcNolten@winet.com | MasterCard | 5254750009780720 | 85 | Delivery service truck driver | 06212 26 49 75 | Schneidhagen | 76888 | 7 | 28918 | | | |
| 23 | Suey | SueyMcNolten@winet.com | MasterCard | 5428544480193480 | 78 | Brider machine tender | 030 78 25 90 | Berlin Niederschönweide | 12439 | 12 | 74455 | | | |
| 24 | Narcissa | NarcissaMcNolten@winet.com | MasterCard | 5582092310785400 | 29 | Office support secretary | 07709 52 83 95 | Wiesloch | 78879 | 10 | 59996 | | | |
| 25 | John | JohnMcNolten@winet.com | MasterCard | 5285432291250880 | 79 | Dean | 089 85 27 72 | Wiesloch | 80798 | 4 | 54825 | | | |
| 26 | Conita | ConitaMcNolten@winet.com | Visa | 471605514288180 | 45 | Textile control technician | 03740 26 17 10 | Darmstadt | 76448 | 11 | 55277 | | | |
| 27 | John | JohnMcNolten@winet.com | MasterCard | 5285432291250880 | 45 | Textile control technician | 03740 26 17 10 | Darmstadt | 76448 | 11 | 55277 | | | |

6.2

Est. time: 1.4 sec.

Action: Click

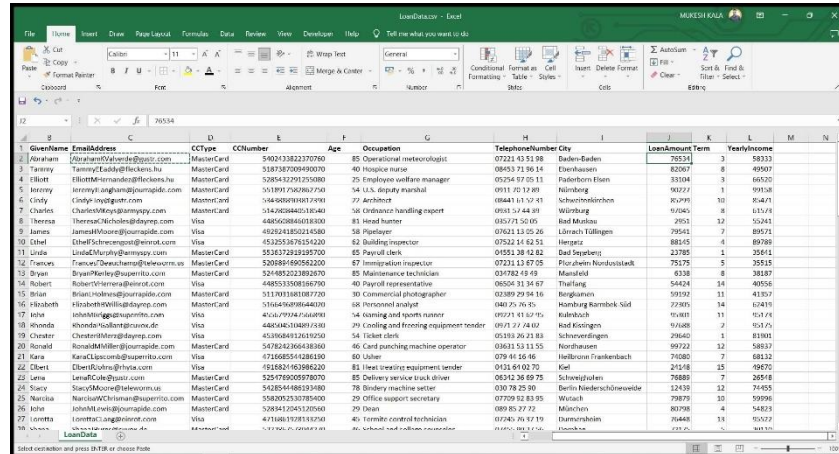


| GivenName | EmailAddress | CCTYPE | CCHumber | Age | Occupation | TelephoneNumber | City | LoanAmount | Term | YearlyIncome |
|-----------|---------------------------|------------|------------------|-----|---------------------------------------|-----------------|--------------------------|------------|------|--------------|
| John | John.Doe@company.com | MasterCard | 54001382237070 | 85 | Operational meteorologist | 07221 43 51 39 | Baden-Baden | 75231 | 3 | 59333 |
| Tammy | Tammy.Eddy@fleckens.hu | MasterCard | 518782700949070 | 40 | Hospice nurse | 08453 71 36 14 | Eisenhausen | 82067 | 8 | 49507 |
| Ellott | Ellott.Morand@fleckens.hu | MasterCard | 528543229252580 | 25 | Employee welfare manager | 05254 47 05 11 | Friedborn Elsen | 33104 | 3 | 66520 |
| Jenny | Jenny.L@company.com | MasterCard | 501891726062740 | 54 | L.S. deputy marshal | 0911 05 12 89 | Nürnberg | 90277 | 1 | 99126 |
| Kindy | Kindy.L@company.com | MasterCard | 54490809037490 | 77 | Architect | 08441 13 12 41 | Schwenkerkirchen | 80799 | 10 | 85471 |
| Charles | Charles.H@company.com | MasterCard | 544263440518040 | 58 | Endurance handling expert | 0910 17 44 91 | Wienburg | 91045 | 8 | 11574 |
| Theresa | Theresa.H@company.com | MasterCard | 448503840318030 | 81 | Lead burner | 081771 52 05 | Bad Mergentheim | 2951 | 12 | 52441 |
| James | James.M@company.com | MasterCard | 482941350241430 | 58 | Pipefitter | 07421 13 05 26 | Lörrach Tüllingen | 79541 | 7 | 89571 |
| Uthel | Uthel.S@company.com | MasterCard | 451225371514230 | 62 | Building inspector | 07521 14 42 51 | Heipertz | 88455 | 4 | 89788 |
| Linka | Linka.M@company.com | MasterCard | 551617212129750 | 85 | Payroll clerk | 01551 38 12 82 | Bad Neuenahr | 23785 | 1 | 25611 |
| Frances | Frances.D@company.com | MasterCard | 520389169254220 | 67 | Immigration inspector | 07231 13 47 05 | Florshaus Nordostfalen | 75179 | 5 | 25515 |
| Dylan | Dylan.H@company.com | MasterCard | 531481222180270 | 85 | Maintenance technician | 03192 47 49 | Münster | 6338 | 8 | 28187 |
| Robert | Robert.H@company.com | MasterCard | 448553100818670 | 40 | Payroll representative | 08504 31 34 47 | Thulung | 54424 | 14 | 40556 |
| Brian | Brian.H@company.com | MasterCard | 513103138108770 | 30 | Commercial photographer | 03389 29 34 16 | Bergheim | 59392 | 11 | 41357 |
| Hilke | Hilke.H@company.com | MasterCard | 515445091644030 | 58 | Personnel analyst | 0480 25 36 45 | Hamburg Rammelsbügel | 77895 | 14 | 12416 |
| John | John.H@company.com | MasterCard | 476147919476680 | 54 | Swimming and sports runner | 09221 81 12 15 | Kalenborn | 91081 | 11 | 91476 |
| Khonda | Khonda.H@company.com | MasterCard | 4484042104891430 | 19 | Tooling and freezing equipment tender | 0911 27 74 02 | Rod Kisting | 91048 | 2 | 91476 |
| Christer | Christer.H@company.com | MasterCard | 451396411621850 | 54 | Tool clerk | 05139 36 21 83 | Schwenningen | 29642 | 1 | 81881 |
| Ronald | Ronald.H@company.com | MasterCard | 547824236438360 | 46 | Card punching machine operator | 03631 53 11 55 | Nordhausen | 69722 | 12 | 58837 |
| Kara | Kara.H@company.com | MasterCard | 471608551428190 | 60 | Usher | 079 61 56 46 | Heilbronn Frankenbach | 71080 | 7 | 88132 |
| Cheryl | Cheryl.H@company.com | MasterCard | 451396411621850 | 81 | Lead line/line equipment tender | 01521 41 02 70 | Kiel | 21216 | 15 | 19670 |
| Lena | Lena.H@company.com | MasterCard | 52517890097070 | 85 | Delivery service truck driver | 06142 36 69 75 | Schneidhagen | 76889 | 7 | 28518 |
| Stacy | Stacy.H@company.com | MasterCard | 5412541489133480 | 78 | Brindery machine setter | 030 78 25 30 | Berlin Niederschönhausen | 12439 | 12 | 74655 |
| Narcia | Narcia.H@company.com | MasterCard | 536309333170540 | 29 | Office support secretary | 07759 12 83 35 | Wulach | 79878 | 10 | 59996 |
| John | John.H@company.com | MasterCard | 528441254132040 | 59 | Dean | 089 85 27 72 | München | 80798 | 4 | 54823 |
| Conita | Conita.H@company.com | MasterCard | 4714811918119740 | 40 | Technical control technician | 07240 36 12 79 | Darmstadt | 76448 | 11 | 90527 |

6.3 Press 'Ctrl+C'

Est. time: 0.3 sec.

Action: Hotkey



| GivenName | EmailAddress | CCTYPE | CCHumber | Age | Occupation | TelephoneNumber | City | LoanAmount | Term | YearlyIncome |
|-----------|---------------------------|------------|------------------|-----|---------------------------------------|-----------------|--------------------------|------------|------|--------------|
| John | John.Doe@company.com | MasterCard | 54001382237070 | 85 | Operational meteorologist | 07221 43 51 39 | Baden-Baden | 75231 | 3 | 59333 |
| Tammy | Tammy.Eddy@fleckens.hu | MasterCard | 518782700949070 | 40 | Hospice nurse | 08453 71 36 14 | Eisenhausen | 82067 | 8 | 49507 |
| Ellott | Ellott.Morand@fleckens.hu | MasterCard | 528543229252580 | 25 | Employee welfare manager | 05254 47 05 11 | Friedborn Elsen | 33104 | 3 | 66520 |
| Jenny | Jenny.L@company.com | MasterCard | 501891726062740 | 54 | L.S. deputy marshal | 0911 05 12 89 | Nürnberg | 90277 | 1 | 99126 |
| Kindy | Kindy.L@company.com | MasterCard | 54490809037490 | 77 | Architect | 08441 13 12 41 | Schwenkerkirchen | 80799 | 10 | 85471 |
| Charles | Charles.H@company.com | MasterCard | 544263440518040 | 58 | Endurance handling expert | 0910 17 44 91 | Wienburg | 91045 | 8 | 11574 |
| Theresa | Theresa.H@company.com | MasterCard | 448503840318030 | 81 | Lead burner | 081771 52 05 | Bad Mergentheim | 2951 | 12 | 52441 |
| James | James.M@company.com | MasterCard | 482941350241430 | 58 | Pipefitter | 07421 13 05 26 | Lörrach Tüllingen | 79541 | 7 | 89571 |
| Uthel | Uthel.S@company.com | MasterCard | 451225371514230 | 62 | Building inspector | 07521 14 42 51 | Heipertz | 88455 | 4 | 89788 |
| Linka | Linka.M@company.com | MasterCard | 551617212129750 | 85 | Payroll clerk | 01551 38 12 82 | Bad Neuenahr | 23785 | 1 | 25611 |
| Frances | Frances.D@company.com | MasterCard | 520389169254220 | 67 | Immigration inspector | 07231 13 47 05 | Florshaus Nordostfalen | 75179 | 5 | 25515 |
| Dylan | Dylan.H@company.com | MasterCard | 531481222180270 | 85 | Maintenance technician | 03192 47 49 | Münster | 6338 | 8 | 28187 |
| Robert | Robert.H@company.com | MasterCard | 448553100818670 | 40 | Payroll representative | 08504 31 34 47 | Thulung | 54424 | 14 | 40556 |
| Brian | Brian.H@company.com | MasterCard | 513103138108770 | 30 | Commercial photographer | 03389 29 34 16 | Bergheim | 59392 | 11 | 41357 |
| Hilke | Hilke.H@company.com | MasterCard | 515445091644030 | 58 | Personnel analyst | 0480 25 36 45 | Hamburg Rammelsbügel | 77895 | 14 | 12416 |
| John | John.H@company.com | MasterCard | 476147919476680 | 54 | Swimming and sports runner | 09221 81 12 15 | Kalenborn | 91081 | 11 | 91476 |
| Khonda | Khonda.H@company.com | MasterCard | 4484042104891430 | 19 | Tooling and freezing equipment tender | 0911 27 74 02 | Rod Kisting | 91048 | 2 | 91476 |
| Christer | Christer.H@company.com | MasterCard | 451396411621850 | 54 | Tool clerk | 05139 36 21 83 | Schwenningen | 29642 | 1 | 81881 |
| Ronald | Ronald.H@company.com | MasterCard | 547824236438360 | 46 | Card punching machine operator | 03631 53 11 55 | Nordhausen | 69722 | 12 | 58837 |
| Kara | Kara.H@company.com | MasterCard | 471608551428190 | 60 | Usher | 079 61 56 46 | Heilbronn Frankenbach | 71080 | 7 | 88132 |
| Cheryl | Cheryl.H@company.com | MasterCard | 451396411621850 | 81 | Lead line/line equipment tender | 01521 41 02 70 | Kiel | 21216 | 15 | 19670 |
| Lena | Lena.H@company.com | MasterCard | 52517890097070 | 85 | Delivery service truck driver | 06142 36 69 75 | Schneidhagen | 76889 | 7 | 28518 |
| Stacy | Stacy.H@company.com | MasterCard | 5412541489133480 | 78 | Brindery machine setter | 030 78 25 30 | Berlin Niederschönhausen | 12439 | 12 | 74655 |
| Narcia | Narcia.H@company.com | MasterCard | 536309333170540 | 29 | Office support secretary | 07759 12 83 35 | Wulach | 79878 | 10 | 59996 |
| John | John.H@company.com | MasterCard | 528441254132040 | 59 | Dean | 089 85 27 72 | München | 80798 | 4 | 54823 |
| Conita | Conita.H@company.com | MasterCard | 4714811918119740 | 40 | Technical control technician | 07240 36 12 79 | Darmstadt | 76448 | 11 | 90527 |

7. UiBank - Personal - Microsoft Edge

Est. time: 2.4 sec.

7.1

Est. time: 1.1 sec.

7.2

Est. time: 0.7 sec.

Action: Click

8. LoanData.csv - Excel

Est. time: 7.9 sec.

8.1

Est. time: 2.2 sec.

Action: Click

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
|----|-----------|-----------------------------|------------|--------------------|-----|---------------------------------------|-----------------|------------------------|------------|------|--------------|---|---|---|
| 1 | GivenName | EmailAddress | CCType | CNumber | Acc | Occupation | TelephoneNumber | City | LoanAmount | Term | YearlyIncome | | | |
| 2 | Abraham | AbrahamFahende@supr.com | MasterCard | 540213382370780 | 85 | Operational meteorologist | 07221 43 51 88 | Baden-Baden | 78534 | 3 | 58333 | | | |
| 3 | Tammy | TammyEaddy@eckens.hu | MasterCard | 5387367008490370 | 40 | Hospice nurse | 08453 71 56 14 | Eisenhausen | 82067 | 8 | 49907 | | | |
| 4 | Elliot | ElliotMcmanus@eckens.hu | MasterCard | 5285432795270080 | 25 | Employee welfare manager | 05254 67 55 11 | Frankfurt-Eilm | 53304 | 3 | 68520 | | | |
| 5 | Jeremy | JeremyAngus@jouraspide.com | MasterCard | 5438917308627340 | 54 | U.S. deputy marshal | 0911 70 12 89 | Nürnberg | 90377 | 1 | 99158 | | | |
| 6 | Cindy | CindyIng@getr.com | MasterCard | 5445059303737491 | 77 | Architect | 08441 63 52 41 | Schwerdtfischen | 85799 | 10 | 85471 | | | |
| 7 | Charles | CharlesMcroy@supr.com | MasterCard | 5462658465185440 | 58 | Criminologist | 0865 54 44 89 | Wormburg | 97065 | 8 | 13574 | | | |
| 8 | Theresa | TheresaNichols@daym.com | Visa | 4485628846838300 | 83 | Head hunter | 052771 52 05 | Bad Münsta | 29551 | 12 | 55241 | | | |
| 9 | Jenna | JennaHurst@jouraspide.com | Visa | 4823241852145080 | 58 | Plumber | 07621 13 05 26 | Lörsch Tülligen | 79941 | 7 | 89571 | | | |
| 10 | Edel | EdelSchneppert@etnet.com | Visa | 6532536755545220 | 63 | Building inspector | 07552 14 62 51 | Herratz | 88845 | 4 | 89788 | | | |
| 11 | Linda | LindaMurphy@emssy.com | MasterCard | 5538372912939700 | 65 | Payroll clerk | 01951 28 42 82 | Bad Segeberg | 23785 | 1 | 35611 | | | |
| 12 | Thomas | ThomasFarr@etnet.com | MasterCard | 5029949956252200 | 67 | Immigration inspector | 07221 13 67 05 | Flurheim Nordstade | 75175 | 5 | 35515 | | | |
| 13 | Dylan | DylanPeltier@supr.com | MasterCard | 5214852022389270 | 85 | Maintenance technician | 03782 45 63 | Mansfeld | 6338 | 8 | 38187 | | | |
| 14 | Robert | RobertChen@etnet.com | Visa | 4485535081587900 | 40 | Payroll representative | 05204 31 34 67 | Thalfang | 54424 | 14 | 40556 | | | |
| 15 | Brian | BrianVolmer@jouraspide.com | MasterCard | 5171907380587720 | 30 | Commercial photographer | 03289 29 54 56 | Rengiersen | 59352 | 11 | 42557 | | | |
| 16 | Elizabeth | ElizabethHill@daym.com | MasterCard | 5164649844603 | 68 | Personnel analyst | 040 25 36 55 | Hamburg-Rammbeck Süd | 77405 | 14 | 62419 | | | |
| 17 | Nina | NinaHering@supr.com | Visa | 4764779347664880 | 34 | Training and sports runner | 09271 41 62 75 | Kalenbach | 91881 | 11 | 65724 | | | |
| 18 | Shirley | ShirleyHollister@etnet.com | Visa | 448740621048915480 | 39 | Cooling and freezing equipment tender | 09171 71 14 62 | Bad Kissingen | 91648 | 2 | 15175 | | | |
| 19 | Cherise | CheriseHarris@daym.com | Visa | 4539684912616750 | 54 | Ticket clerk | 05181 26 21 83 | Schönverdingen | 29640 | 1 | 83801 | | | |
| 20 | Ronald | RonaldMiller@jouraspide.com | MasterCard | 5478242364438360 | 46 | Card punching machine operator | 03611 53 13 55 | Nordhausen | 99722 | 12 | 58837 | | | |
| 21 | Nora | NoraLipson@supr.com | Visa | 671685543285380 | 60 | Libra | 079 61 54 46 | Hallensee Frankenbach | 70880 | 7 | 68132 | | | |
| 22 | Elbert | ElbertDoherty@etnet.com | Visa | 482821163886220 | 81 | Heat treating equipment tender | 0431 64 02 75 | Kiel | 24518 | 15 | 49472 | | | |
| 23 | Lena | LenaMcCabe@supr.com | MasterCard | 525478905978070 | 85 | Delivery service truck driver | 0542 36 69 75 | Schneitzhausen | 78880 | 7 | 28518 | | | |
| 24 | Suey | SueyMoore@etnet.com | MasterCard | 5438541486133480 | 78 | Binley machine sector | 030 78 25 99 | Berlin-Friedrichshagen | 12439 | 12 | 74655 | | | |
| 25 | Narciso | NarcisoWickham@supr.com | MasterCard | 558309253785400 | 29 | Office support secretary | 07709 82 83 95 | Wutach | 79879 | 10 | 59996 | | | |
| 26 | John | JohnMcIntyre@jouraspide.com | MasterCard | 5283412543120560 | 29 | Dean | 089 85 27 72 | München | 80798 | 4 | 54823 | | | |
| 27 | Isabella | IsabellaLang@etnet.com | Visa | 4716861193116370 | 45 | Former control technician | 07245 36 17 79 | Darmstadt | 94448 | 13 | 10522 | | | |
| 28 | Ulrich | UlrichLang@etnet.com | MasterCard | 54716861193116370 | 45 | School and college supervisor | 07245 36 17 79 | Darmstadt | 94448 | 13 | 10522 | | | |

8.2 Press 'Ctrl+v'

Est. time: 0.4 sec.

Action: Hotkey

| GivenName | EmailAddress | CType | CNumber | Age | Occupation | TelephoneNumber | City | LoanAmount | Term | YearlyIncome |
|-----------|-----------------------------|------------|-------------------|-----|---------------------------------------|-----------------|-------------------------|------------|------|--------------|
| Ellen | EllenWard@shawcast.com | MasterCard | 5402413822370700 | 85 | Operational meteorologist | 07221 43 55 98 | Baden-Baden | 78531 | 3 | 59333 |
| Tammy | TammyEaddy@fleckens.hu | MasterCard | 5387827008490070 | 40 | Hospice nurse | 08453 71 96 14 | Eisenhausen | 82067 | 8 | 49507 |
| Ellott | EllottM-nomaden@fleckens.hu | MasterCard | 5385432292525080 | 25 | Employee welfare manager | 05254 67 05 11 | Friedborn Elsen | 33304 | 3 | 66520 |
| Jeremy | JeremyJung@jungsapids.com | MasterCard | 5018917262627790 | 54 | L.S. deputy marshal | 09111 02 13 88 | Nürnberg | 90277 | 1 | 99136 |
| Kindy | KindyJung@jungsapids.com | MasterCard | 5449080969372990 | 77 | Architect | 08441 61 57 41 | Schwenkelschen | 80491 | 10 | 85471 |
| Charles | CharlesJung@jungsapids.com | MasterCard | 5442638445180440 | 58 | Enduser handling expert | 09151 57 44 91 | Wienburg | 91045 | 8 | 15378 |
| Theresa | TheresaJung@jungsapids.com | MasterCard | 4485058445180440 | 81 | Head hunter | 08271 52 05 05 | Bad Mauts | 2951 | 12 | 52441 |
| James | JamesJung@jungsapids.com | MasterCard | 4829413822370700 | 58 | Pipefitter | 07621 13 05 26 | Lörsch Tüllingen | 79541 | 7 | 89571 |
| Elmer | ElmerJung@jungsapids.com | MasterCard | 453253761251220 | 62 | Building inspector | 07521 34 62 51 | Hempst | 8815 | 4 | 89788 |
| Linak | LinakJung@jungsapids.com | MasterCard | 5526329129129700 | 85 | Payroll clerk | 01551 28 12 82 | Dad Nepten | 23785 | 1 | 25411 |
| Francis | FrancisJung@jungsapids.com | MasterCard | 520889169252200 | 67 | Immigration inspector | 07221 13 67 05 | Flurshen Nordstett | 75179 | 5 | 25515 |
| Dylan | DylanJung@jungsapids.com | MasterCard | 531489222288200 | 85 | Maintenance technician | 03192 47 49 | Mandfeld | 6338 | 8 | 28187 |
| Robert | RobertJung@jungsapids.com | MasterCard | 4485513081087700 | 54 | Payroll representative | 08504 31 34 67 | Thallang | 54424 | 14 | 40058 |
| Brian | BrianJung@jungsapids.com | MasterCard | 513101381087700 | 30 | Commercial photographer | 02389 29 94 16 | Bergheim | 91032 | 11 | 41357 |
| Winifred | WinifredJung@jungsapids.com | MasterCard | 51564849169252200 | 58 | Personnel analyst | 0481 25 36 55 | Hamburg Hambok Süd | 77895 | 14 | 12411 |
| John | JohnJung@jungsapids.com | MasterCard | 4761477947794779 | 54 | Training and sports manager | 09221 41 62 75 | Kalenbach | 91081 | 11 | 15178 |
| Rhonda | RhondaJung@jungsapids.com | MasterCard | 44840401381087700 | 29 | Cooling and freezing equipment tender | 09171 27 74 02 | Rod Kisting | 91048 | 2 | 15175 |
| Cherster | ChersterJung@jungsapids.com | MasterCard | 453064431251220 | 54 | Ticket clerk | 05201 36 12 81 | Schwenkelschen | 28445 | 1 | 87884 |
| Ronald | RonaldJung@jungsapids.com | MasterCard | 547824236438600 | 46 | Card punching machine operator | 03621 53 11 55 | Nordhausen | 69722 | 12 | 58937 |
| Kara | KaraJung@jungsapids.com | MasterCard | 471605511288100 | 60 | Usher | 079 61 56 46 | Hellbrunn Frankendach | 71080 | 7 | 68132 |
| Cheryl | CherylJung@jungsapids.com | MasterCard | 453064431251220 | 81 | Line handling equipment tender | 0152 61 62 70 | Kel | 21518 | 15 | 49670 |
| Lena | LenaJung@jungsapids.com | MasterCard | 52578900970700 | 85 | Delivery service truck driver | 06312 36 69 75 | Schwenkelschen | 76889 | 7 | 28518 |
| Stacy | StacyJung@jungsapids.com | MasterCard | 542854489234800 | 78 | Brindery machine setter | 030 78 25 90 | Berlin Niederschneewitz | 12439 | 12 | 74655 |
| Narcia | NarciaJung@jungsapids.com | MasterCard | 558095233785000 | 29 | Office support secretary | 07759 62 83 95 | Wulach | 79873 | 10 | 59996 |
| John | JohnJung@jungsapids.com | MasterCard | 538441254125040 | 59 | Dean | 089 85 27 72 | München | 80798 | 4 | 54823 |
| Lorretta | LorrettaJung@jungsapids.com | MasterCard | 471646119781100 | 40 | Control control technician | 07240 46 17 19 | Hammerstein | 76448 | 11 | 10327 |

Est. time: 5.3 sec.

Action: Click

| GivenName | EmailAddress | CType | CNumber | Age | Occupation | TelephoneNumber | City | LoanAmount | Term | YearlyIncome |
|-----------|-----------------------------|------------|-------------------|-----|---------------------------------------|-----------------|-------------------------|------------|------|--------------|
| Ellen | EllenWard@shawcast.com | MasterCard | 5402413822370700 | 85 | Operational meteorologist | 07221 43 55 98 | Baden-Baden | 78531 | 3 | 59333 |
| Tammy | TammyEaddy@fleckens.hu | MasterCard | 5387827008490070 | 40 | Hospice nurse | 08453 71 96 14 | Eisenhausen | 82067 | 8 | 49507 |
| Ellott | EllottM-nomaden@fleckens.hu | MasterCard | 5385432292525080 | 25 | Employee welfare manager | 05254 67 05 11 | Friedborn Elsen | 33304 | 3 | 66520 |
| Jeremy | JeremyJung@jungsapids.com | MasterCard | 5018917262627790 | 54 | L.S. deputy marshal | 09111 02 13 88 | Nürnberg | 90277 | 1 | 99136 |
| Kindy | KindyJung@jungsapids.com | MasterCard | 5449080969372990 | 77 | Architect | 08441 61 57 41 | Schwenkelschen | 80491 | 10 | 85471 |
| Charles | CharlesJung@jungsapids.com | MasterCard | 5442638445180440 | 58 | Enduser handling expert | 09151 57 44 91 | Wienburg | 91045 | 8 | 15378 |
| Theresa | TheresaJung@jungsapids.com | MasterCard | 4485058445180440 | 81 | Head hunter | 08271 52 05 05 | Bad Mauts | 2951 | 12 | 52441 |
| James | JamesJung@jungsapids.com | MasterCard | 4829413822370700 | 58 | Pipefitter | 07621 13 05 26 | Lörsch Tüllingen | 79541 | 7 | 89571 |
| Elmer | ElmerJung@jungsapids.com | MasterCard | 453253761251220 | 62 | Building inspector | 07521 34 62 51 | Hempst | 8815 | 4 | 89788 |
| Linak | LinakJung@jungsapids.com | MasterCard | 5526329129129700 | 85 | Payroll clerk | 01551 28 12 82 | Dad Nepten | 23785 | 1 | 25411 |
| Francis | FrancisJung@jungsapids.com | MasterCard | 520889169252200 | 67 | Immigration inspector | 07221 13 67 05 | Flurshen Nordstett | 75179 | 5 | 25515 |
| Dylan | DylanJung@jungsapids.com | MasterCard | 531489222288200 | 85 | Maintenance technician | 03192 47 49 | Mandfeld | 6338 | 8 | 28187 |
| Robert | RobertJung@jungsapids.com | MasterCard | 4485513081087700 | 54 | Payroll representative | 08504 31 34 67 | Thallang | 54424 | 14 | 40058 |
| Brian | BrianJung@jungsapids.com | MasterCard | 513101381087700 | 30 | Commercial photographer | 02389 29 94 16 | Bergheim | 91032 | 11 | 41357 |
| Winifred | WinifredJung@jungsapids.com | MasterCard | 51564849169252200 | 58 | Personnel analyst | 0481 25 36 55 | Hamburg Hambok Süd | 77895 | 14 | 12411 |
| John | JohnJung@jungsapids.com | MasterCard | 4761477947794779 | 54 | Training and sports manager | 09221 41 62 75 | Kalenbach | 91081 | 11 | 15178 |
| Rhonda | RhondaJung@jungsapids.com | MasterCard | 44840401381087700 | 29 | Cooling and freezing equipment tender | 09171 27 74 02 | Rod Kisting | 91048 | 2 | 15175 |
| Cherster | ChersterJung@jungsapids.com | MasterCard | 453064431251220 | 54 | Ticket clerk | 05201 36 12 81 | Schwenkelschen | 28445 | 1 | 87884 |
| Ronald | RonaldJung@jungsapids.com | MasterCard | 547824236438600 | 46 | Card punching machine operator | 03621 53 11 55 | Nordhausen | 69722 | 12 | 58937 |
| Kara | KaraJung@jungsapids.com | MasterCard | 471605511288100 | 60 | Usher | 079 61 56 46 | Hellbrunn Frankendach | 71080 | 7 | 68132 |
| Cheryl | CherylJung@jungsapids.com | MasterCard | 453064431251220 | 81 | Line handling equipment tender | 0152 61 62 70 | Kel | 21518 | 15 | 49670 |
| Lena | LenaJung@jungsapids.com | MasterCard | 52578900970700 | 85 | Delivery service truck driver | 06312 36 69 75 | Schwenkelschen | 76889 | 7 | 28518 |
| Stacy | StacyJung@jungsapids.com | MasterCard | 542854489234800 | 78 | Brindery machine setter | 030 78 25 90 | Berlin Niederschneewitz | 12439 | 12 | 74655 |
| Narcia | NarciaJung@jungsapids.com | MasterCard | 558095233785000 | 29 | Office support secretary | 07759 62 83 95 | Wulach | 79873 | 10 | 59996 |
| John | JohnJung@jungsapids.com | MasterCard | 538441254125040 | 59 | Dean | 089 85 27 72 | München | 80798 | 4 | 54823 |
| Lorretta | LorrettaJung@jungsapids.com | MasterCard | 471646119781100 | 40 | Control control technician | 07240 46 17 19 | Hammerstein | 76448 | 11 | 10327 |




III. To-Be Process Description

This chapter highlights the expected design of the business process after automation.

III.1 To-Be Detailed Process Map

Highlight Bot interventions/ To-Be automated actions with different legend/ icon (purple)

*Mention below if process improvements were performed on the To-Be design and provide details.

| Legend | Description |
|---|---|
|  | Action number in the process. Referred to in details or Exceptions and Errors table |
|  | This process action is proposed for automation |
|  | This process action remains manual (to be performed by a human agent) |

III.2 Parallel Initiatives/ Overlap (if applicable)

This chapter covers the proposed Business, Process & System changes to be made in the near future and their impact.

| S.No | Initiative Name | Process Acion(s) where it is identified | Impact on current automation request? How? | Expected Completion Date | Contact person for more details |
|------|-----------------|---|--|--------------------------|---------------------------------|
| | n/a | | | | |

III.3 In Scope of RPA

The activities **In scope of RPA**, are listed here:

1. Receive the email Sent from the Business Team
2. Download the Email Attachment with loan Application Details
3. Read the CSV File
4. Open the UI Bank Application and Key in the Loan Data

5. Generate the Loan ID
6. Revert with Loan Ids and Email back to business

III.4 Out of Scope of RPA

The activities **Out of scope of RPA**, are listed here:

| Sub-process (if applicable) | Activity (action) | Reasons for Out of scope* | Impact on the To-Be | Possible measures to be taken into consideration for future automation |
|-----------------------------|-------------------|--|---|--|
| 1.1 | 1.1.1 | Input: Any other Format apart from Csv | After processing action 1.1.2, an email is sent to the user to perform action 1.1.3 in a csv file In order to go to action 1.1.4, the robot will read the csv file | Perform the Process Manually |

*Add more rows to the table to reflect the complete documentation provided to support the RPA process.

III.5 Business Exceptions Handling

The Business Process Owner and Business Analysts are expected to document below all the business exceptions identified in the automation process. These can be classified as:

| Scenarios to be Handled | |
|-------------------------|----------------------------------|
| 1. | No Email |
| 2. | Email without attachment |
| 3. | Csv Having No Data |
| 4. | Loan Term Should be 1 3 5 and 10 |
| 5. | Age Should be less than 18 |
| 6. | Loan Amount < 3 *Yearly Income |

Known Exceptions

The table below reflects all the business process exceptions encountered during the process evaluation and documentation. These are **known exceptions** that occurred before. For each of these exceptions, define a corresponding expected action that the robot should complete if it encounters the exception.

| BE # | Exception name | Action | Parameters | Action to be taken |
|------|----------------|--------|------------|--------------------|
|------|----------------|--------|------------|--------------------|

| | | | | |
|----|---------------------------|--|----|--|
| 1. | Browser Not Responding | | NA | Restart the Browser |
| 2. | Email Not Sent / Received | | NA | Contact the Mail Server Team info@mailserver.team |
| 3. | Office not installed | | NA | Contact the Admin Team admin@outlook.manage |
| 4. | Browser Extension Missing | | NA | Contact the UiPath Admin admin@uipath.manage |

Unknown Exceptions

For all other unanticipated or unknown business (process) exceptions, the robot should:

III.6 Application Error and Exception Handling

A comprehensive list of all errors, warnings or notifications should be consolidated here with the description and action to be taken, for each, by the robot.

Errors identified in the automation process can be classified as:

| Area | Known | Unknown |
|-------------------------|---|--|
| Technology/Applications | Experienced previously, an action plan or a workaround available. | Never encountered before, or may happen independently of the applications used in the process. |

Known Errors or Exceptions

The table below reflects all the errors identified in the process evaluation and documentation.

For each of these errors or exceptions, define a corresponding expected action that the robot should complete if it is encountered.

| # | Error name | Action | Parameters | Action to be taken |
|---|---|------------|---------------|---|
| 1 | Application Crash / Internal Server Error | Any action | Error message | Recover & retry for maximum 3 times. Close the applications and run the sequence again |

Unknown Errors and Exceptions

For all the other unanticipated or unknown application exceptions/errors, the robot should:

III.7 Reporting

| # | Report type | Update frequency | Details | Monitoring Tool to visualise the data |
|---|------------------|------------------|--|---------------------------------------|
| 1 | Process logs | Daily | How many times was this process run since the beginning of the month and what was the average run duration? | Kibana |
| 2 | Process logs | Monthly | How many robots worked on this process per each month? | Csv file posted daily on share drive |
| 3 | Transaction logs | Daily | How many transactions were run by this process since the beginning of the month and what was the average transaction duration? | Kibana |
| 4 | Error logs | Daily | Average number of errors by type per day | Kibana |
| 5 | Error logs | Daily | All errors per month grouped by type | Csv file posted daily on drive |

* For complex reporting requirements, include them into a separate document and attach it to the present documentation

IV. Other Observations

Include below any other relevant observations you consider needed to be documented here.

Example: Specific Business monitoring requirements (audit and reporting) etc.

V. Additional sources of process documentation

If there is additional material created to support the process automation please mention it here, along with the supported documentation provided.

| Additional Process Documentation | | |
|---|---|------------------------------|
| Video Recording of the process (Optional) | ACME-System1-Process-WI5-Manual-Walkthrough | Insert any relevant comments |
| Standard Operating Procedure (s) (Optional) | | Insert any relevant comments |
| Business Rules Library (Optional) | Insert link to Business rules library | Insert any relevant comments |
| Other documentation (Optional) | Insert link to any other relevant process documentation (L4, L5 process description, fields mapping files etc.) | Insert any relevant comments |

*Add more rows to the table to reflect the complete documentation provided to support the RPA process.